



**Dear Guests,**

We would like to welcome you to Chrousso Village Hotel 4\*. We wish you an enjoyable and relaxing holiday. All the people who work here, are ready to assist you and make your stay with us, as comfortable as possible.

Below, you will find most of the information you need for your stay. If we missed something out, please come and visit our reception team, who they will gladly assist you and answer all of your queries.

It is an honour, to have you as our guests and offer you the famous Greek hospitality!

Have a pleasant stay!

Kind Regards

Hotel Management

**All-Inclusive Program (Main restaurant “Andromeda”)**

Buffet Restaurant, serving breakfast, lunch & dinner.

Breakfast: 07:30 – 10:00

Lunch: 13:00 – 15:00

Dinner: 18:30 – 21:30 (18:30 – 21:00 during low season)

Highlights: Children Corner, Live show cooking, Greek BBQ night, American Burger Night, Asian Fusion Night, etc.

Drinks Available (Self Service): Water, Soft Drinks, Juices, local Draught Beer, local Wine)

**Pool Bar Utopia & Pool Bar Lemoni**

Water, filter coffee, soft drinks, local draught beer, local wines, local spirits, 1 free cocktail (19:00 – 23:00). All Espresso-based coffees, are charged extra, unless you are a member of the Ultra All Inclusive option.

Pool Bar Utopia: 09:00 – 23:00

Pool Bar Lemoni: 11:00 – 23:00 (high season only)

A variety of snacks, biscuits & cakes, are served at Pool Bar Utopia between 11:00 – 18:00.



### **Other Facilities**

- Animation Program 6 X weekly, daytime & evening entertainment for all ages (mini-disco, karaoke, themed nights, aquarobics, etc.).
- Tuesday Night, disco & dance night. (19:30 – 22:30)
- Friday Night, Live Greek music (19:30 – 22:30) & Greek BBQ.
- Shuttle bus transfer to nearby village of Pefkochori (9km) – reservation required at reception-
- Sunbeds & Umbrellas by the pool.
- Pool Towels (Refundable Deposit required. Please visit our lifeguards).
- Wi-fi available in most public areas.
- “Cold-plates” for late arrivals (please inform us 24h prior to your arrival)
- ATM for cash withdrawal, available at the entrance of the hotel
- Arcade Center for all ages (located at the rear of “Peppe” Italian Restaurant) – 10:00 – 15:00 & 18:30 – 22:30.
- Car rental, bike rental, daily boat excursions, and other activities are available at our Guest Relations Office at the reception.
- Mini-Market at the hotel for all of your needs (09:00-22:00)
- Happy Coffee/Grill (a-la-carte), located at the front of the hotel.
- Peppe, Italian restaurant (a-la-carte), at the entrance of the hotel.

### **Notes**

- After 23:00, all drinks are with extra charge
- All imported/branded drinks and cocktails are with extra charge
- Pool bar “Lemoni” opening hours are 10:00 – 19:00 during the low season
- The operating hours of all departments & facilities are indicative and can change without prior notice.

Check-in Time: From 15:00 (When available, we can accommodate earlier)

Check-out Time: Until 11:00 (Late check-outs (when available), are charged extra)

All our guests, enjoy a 10% discount at the following establishments:

- 1) BAKALIS Seafood restaurant (Pefkochori)
- 2) PEPPE, Italian Restaurant (Chrouso Village Hotel 4\*)
- 3) AROMA, boutique souvenir shop (Pefkochori)